

 **HEAT SURGE®**

HEATER MANUAL



**Heat Surge
Widescreen Multi
Color Flame**

You made a smart choice and improved your life with your new Heat Surge Widescreen Multi Color Flame.

Your new Heat Surge Widescreen Multi Color Flame is the most up to date latest technology that gives you happiness keeping you comfortable and warm. Your Widescreen Multi Color Flame saves you money by turning down your household thermostat and zone heating the rooms you live in the most.

1. CONGRATULATIONS:

Your new Heat Surge Widescreen Multi Color Flame includes the added value and benefit of special multiple colors of flames: nine (9) different settings and five (5) different flame brightness settings. Your new Heat Surge Widescreen Multi Color Flame is fun to own. Not only does the Heat Surge Widescreen Multi Color Flame keep you warm and saves you money on your overall heating bills, your new Heat Surge Multi Color Flame will make any room exceptionally beautiful, especially at night. Many customers use the Flame-only setting and enjoy the calming ambiance of a fireplace 365 days a year, even if no heat is needed. But when you need the benefit of supplemental heat, the Heat Surge Widescreen Multi Color can do the job!

Use the Touch Screen Panel or handy Heat Surge Widescreen Multi Color Flame Remote Control to select the functions you want at any time. Functions include Power, Color (many customers like to change the colors during the holiday seasons), Flame Brightness (many customers prefer a very low flame brightness as a “night light”), Heat Setting (low or high), Temperature Thermostat Setting (“set it and forget it”), and Timer (1 to 8 hours run time, or “off” for continuous regular operation).

Operation

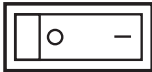
WARNING

Do not remove the glass panel while the fireplace is plugged in and operating as this will cause the remote control and touch panel to no longer function.

Once the appliance has been plugged into a properly grounded electrical outlet, it is ready to operate

NOTE: In the event of a power failure, the appliance will lose its memory function and will reset to factory mode when the power returns.

2. MASTER SWITCH:



The Master Power Switch is located on the rear of the appliance. The master power switch must be turned ON for the unit to operate.

Methods of Operation

This electric fireplace can be operated by the CONTROL PANEL, located on the bottom right side of the fireplace, or by the battery-powered REMOTE CONTROL (batteries not included).

The Operation and Functions of the two methods are the same.

3. REMOTE:



- Remove the battery housing cover from the back of the remote.
- Paying attention to the positive and negative terminals, gently insert two new 'AAA' batteries (not included).
- Replace the battery housing cover.

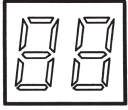
NOTICE








To improve operation, aim the remote control at the front of the fireplace. **DO NOT** press the buttons too quickly. Give the unit time to respond to each command.



NEVER dispose of batteries in fire. Failure to observe this precaution may result in an explosion. Dispose of batteries at your local hazardous material processing center.

4. CONTROL PANEL AND REMOTE:



Button	Function	Action and Indication
 MASTER SWITCH	ON (-) Enables all functions. OFF (O) All functions on the control are disabled.	<ol style="list-style-type: none"> 1. Press ON (-). Power turns on. All functions are enabled. 2. Press OFF (O). Power, flame effect, and all functions turn off.
 POWER	ON: Enables control panel and remote control function. Turns on flame effect. OFF: Disables control panel and remote control function. Turns off the flame effect.	<ol style="list-style-type: none"> 1. Press once. Indicator light turns on. Power turns on. All functions are enabled. 2. Press again, power and all functions turn off. Unit goes to standby.
 COLOR	COLOR button: Changes the color flame effect. 9 color settings: C1,C2,C3...C9	<ol style="list-style-type: none"> 1. Press once to change the color flame effect. 2. Press again until desired setting is reached
 FLAME	FLAME button: Makes flame effect brighter or dimmer NOTE: Flame effect stays on until power button is turned off. Flame effect must be on for the heater to turn on. 5 Brightness Settings L1-L5	<ol style="list-style-type: none"> 1. Press once to change the flame color brightness. 2. Press again until desired setting is reached; L1 is dimmest, L5 is brightest.
 HEATER	HEATER button: Turns heater on and off. NOTE: To prevent overheating, the heater fan will blow out cool air for 30 seconds after the heater is turned off. 00, LL, HH will show on display	<ol style="list-style-type: none"> 1. Press button, LL (Low Heat about 750W. 2. Press button, HH (High Heat) about 1500W. 3. Press button, 00, Heat function is off.
 TEMPERATURE	TEMPERATURE button: changes the temperature setting. Settings range from 62°F to 82°F 62, 63, 64...82 will show on the display.	Press button until desired setting is reached. LED display shows selected setting. Once the desired temp is reached, the heater will stop heating the room. Heat will automatically turn back on when room temp falls below the set temperature.
 TIMER	TIMER button: Controls the timer settings to automatically turn the fireplace off. Settings range from 1 hour to 8 hours. 0H,1H,2H....8H will show on the display.	Press button until desired setting is reached. LED display will show the setting. When time reaches the selected setting, the unit will automatically turn off. 0H disables the timer function.

NOTICE

When the heater is first turned on, a slight odor may be present. This is normal and should not occur again unless the heater is not used for a long period of time.

5. SAFETY:

The Widescreen Multi Color Flame is not designed for use in bathrooms, washrooms or other damp areas.

WARNING: The front air outlet area and grilles of the unit must not be covered or near curtains or blankets. Keep a clear space of at least 1 foot around the Widescreen Multi Color Flame.

After use, power off the Widescreen Multi Color Flame. Some sounds of the Turbo Blower cooling down the unit after turning it off is normal. As the unit cools down this sound will stop.

Children or persons who lack knowledge or experience with the Widescreen Multi Color Flame, or who are restricted in their physical, sensory or mental capabilities should not use without supervision or instruction by a person responsible for their safety.

6. CARE AND MAINTENANCE:

Disconnect the Widescreen Multi Color Flame from the power outlet before cleaning! Wait, if necessary, until it has cooled to normal temperature. Clean the vents with a soft brush or vacuum.

The wood panels and touch screen can be wiped off with a soft, dry cloth. If heavily soiled, use a slightly damp cloth. Do not use abrasive cleaners.

7. ONE YEAR LIMITED WARRANTY FOR NEW UNITS:

This 1 year limited warranty applies to replacement of product found to be defective in material or workmanship. This warranty does not apply to damage resulting from commercial, abusive, unreasonable use or supplemental damage. Defects that are the result of normal wear and tear will not be considered manufacturing defects under this warranty. **HEAT SURGE IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A**

PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from jurisdiction to jurisdiction. This warranty applies only to the original purchaser of this product from the original date of purchase.

At its option, Heat Surge will repair or replace this product if it is found to be defective in material or workmanship. While within the warranty period, defective product may be returned to Heat Surge.

This warranty does not cover damage resulting from any unauthorized attempts to repair or from any use not in accordance with the instruction manual.

Please contact Heat Surge to obtain a return authorization number prior to returning unit.

Please return unit in original packaging to avoid unnecessary delays and/or fees.

8. CUSTOMER SATISFACTION:

If you experience a problem, please contact Heat Surge customer service at customerservice@heatsurge.com or mail questions or comments to:
Heat Surge Customer Satisfaction Dept. P.O. Box 9902 Canton, OH 44711



www.HeatSurge.com



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